

NOW HIRING

IT Technician

Minn-Dak Farmers Cooperative is seeking a full time, IT Technician, that must be capable of working with hardware and software to assist users with their overall computing environment. This position reports directly to the Software Development Manager.

Essential Job Duties

- Work with IT Director to ensure all users have hardware and software to meet the needs of their position.
- Work with managers and staff to help determine needs for their departments
- Setup new PC's, printers, and IT hardware
- Respond to and resolve technical support requests from users via phone, email, or in person
- Provide user training on new software, hardware, and IT policies
- Assist users with hardware/software support when they have issues. This includes password resets, hardware failures, software upgrades, and much more
- Ensure all devices have adequate virus and malware protection
- Troubleshooting hardware, software, and security issues.
- Perform miscellaneous job-related duties as assigned
- Complete administrative tasks, duties, and reports as required in a timely manner
- Available to be on call and respond in a timely manner
- Other duties as required by the business
- Maintain employee confidentiality
- Adhere to all company policies and all safety, food safety, feed safety, and sanitation rules and programs

Qualifications

- Degree in Computer Information Systems or comparable appropriate experience preferred but not required
- Computer expertise with Microsoft Server and SQL Database
- Strong software development background preferred but not required
- Windows
- Windows Server
- Microsoft Office 365 Administration
- Microsoft Office Products
- Strong knowledge on computer software and hardware
- Self-motivated and strong problem-solving skills
- Windows
- Windows Server
- Microsoft Office 365 Administration
- Microsoft Office Products
- Some Networking Knowledge
- Microsoft Active Directory
- Personal effectiveness/credibility
- Strong communication skills
- Embrace teamwork
- Organized with excellent time management skills
- Ability to communicate effectively and work cohesively with employees at all levels

More Information listed on company website: Mdf.coop/careers

Application Process

All interested and qualified individuals are encouraged to provide a resume, cover letter and transcripts. Please email to jobs@mdf.coop or mail to:

MINN-DAK FARMERS COOPERATIVE

Attn: Zane • 7525 Red River Road • Wahpeton, ND 58075
701-671-7777



Equal Opportunity Employer



APPLICATION FOR EMPLOYMENT



We consider applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, or any other legally protected status. Minn-Dak Farmers Cooperative is a drug-free workplace. All new hires must pass a pre-employment drug screen and background check.

How Did You Learn About Us?

<input type="checkbox"/> Advertisement	<input type="checkbox"/> Relative _____
<input type="checkbox"/> Employment Agency	<input type="checkbox"/> Friend _____
<input type="checkbox"/> Employee Referral	<input type="checkbox"/> Other _____

FOR OFFICE USE ONLY
Form 8850 filled out:
 Yes No

Follow up needed:
 Yes No

Date: _____

Position Applied For: _____

First Name: _____ Middle Name: _____ Last Name: _____

Address: _____
Number Street City ST Zip

Telephone Number: _____

Email Address: _____

Best time to contact you at home is: _____ AM PM

If you are over 18 years of age, are you authorized to work in the United States? Yes No

Have you ever filed an application with us before? Yes No

If yes, when? _____

Have you ever been employed with us before? Yes No

If yes, when and who was your supervisor? _____

Can you travel if a job requires it? Yes No

Date available to start work: _____

What is your desired salary? _____

Are you available to work: Rotating shifts Full Time Campaign (appx Sept-May) Harvest (appx Sept-Oct)

Have you ever been convicted of a felony? Yes No

(A criminal record does not constitute an automatic bar to employment and will be considered only as it relates to the job in question.)

EDUCATION

	Name and Address of School	Course of Study	Years Completed	Diploma/Degree
High School or GED				
Undergraduate College				
Graduate Professional				
Other (Specify)				

Describe any specialized training, apprenticeship, skills and extra-curricular activities:

Describe any job-related training received in the United States military:

REFERENCES

Name:	Address:	Phone:
Name:	Address:	Phone:
Name:	Address:	Phone:

EMPLOYMENT EXPERIENCE

Start with your present or last job. Include any job-related military service assignments and volunteer activities. You may exclude organizations which indicate race, color, religion, gender, national origin, disabilities or other protected status. Include resume if available.

Employer Information Company Name:	Dates Employed	Work Performed:
Address:	From:	
Telephone Number:	To:	
Job Title:	Salary	
Supervisor:	Starting:	
Reason for leaving:	Ending:	
Employer Information Company Name:	Dates Employed	Work Performed:
Address:	From:	
Telephone Number:	To:	
Job Title:	Salary	
Supervisor:	Starting:	
Reason for leaving:	Ending:	
Employer Information Company Name:	Dates Employed	Work Performed:
Address:	From:	
Telephone Number:	To:	
Job Title:	Salary	
Supervisor:	Starting:	
Reason for leaving:	Ending:	

AUTHORIZATION AND RELEASE

I authorize Minn-Dak Farmers Cooperative to contact any prior employers or references listed and release them and you from any liability arising from disclosures of information concerning my past employment history.

Print Name

Signature

Date

APPLICANT'S STATEMENT

I certify that answers given herein are true and complete. I authorize investigation of all statements contained in this application for employment as may be necessary in arriving at an employment decision and that the Employer will use the information provided to make the best employment decision. This application for employment shall be considered active for a period of time not to exceed one year. Any applicant wishing to be considered for employment beyond this time period should inquire as to whether or not applications are being accepted at that time.

I hereby understand and acknowledge that, unless otherwise defined by applicable law, any employment relationship with this organization is of an "at will" nature, which means that the Employee may resign at any time and the Employer may discharge Employee at any time with or without cause.

In the event of employment, I accept and will follow all policies, procedures and rules of the Employer. I understand that false or misleading information given in my application or interview may result in discharge

Signature of Applicant

Date

Please help us understand you better by answering these questions.

It's important that you answer the questions honestly, so that we can accurately assess your fit with the job you may be considered for and the organization. Please be aware that your answers may be verified during your interview or during reference checks.

Why are you seeking employment with Minn-Dak Farmers Cooperative?

Have you been terminated from a job in the last five years? Yes No

Have you ever received a disciplinary action for attendance or other issue?

Attendance Yes No

Other Issue Yes No

If yes, please explain

What is the ultimate position you would like to obtain at MDFC?

Do you consider yourself a hard-worker and a team player? Yes No Why?

What makes you the best candidate for a job at Minn-Dak Farmers Cooperative and how would the company benefit from hiring you?